


# Conflict Management PPT

Ed.2. June 2018

Date of update:  
June 2018

The following updates have been made to the 2nd Edition of this training presentation.

Slide No	Update comments
Slide 10	<p>The following image has been updated:</p> <p><b>Understanding Conflict Management</b></p> <p><b>People interpret things in different ways</b></p> <p><b>Problem</b> – people interpret messages in their own individual way...</p>  <p><i>When thinking of a cat with stripes, one person may think domestic cat, another a tiger.</i></p> <p>Navigation: &lt; 10 NEXT &gt;</p>

End of update

## Highfield Products Limited

Highfield Place, Shaw Wood Business Park,  
Shaw Wood Way, Wheatley Hills,  
Doncaster, DN2 5TB UK

Tel: +44 0845 2260350 +44 01302 363277

Fax: +44 0845 2260360 info@highfield.co.uk

